

17th Asia CEO Insurance Summit

21 – 22 February 2017 • Four Seasons Hotel, Singapore

Theme: "Organised Chaos – Leading in a World of Speed, InsurTech & Social"
A New Deal for Insurance

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25 January 2017 for
Early Bird Discounts!



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Disruption, Technology, Innovation, Smart World. Going Digital! InsurTech start-ups! Internet of Things or even the chic IoT. These are the current buzzwords that CEOs must come to terms with and get ahead of.

The relevance of insurance is being questioned at all angles though we in the industry know that nothing moves without insurance in society at the individual level and in the economy at the corporate level.

This 17th Asia CEO Insurance Summit will be about getting insurance CEOs to get ahead of the dynamic technology and disruptive changes that is changing the industry on its heels. It is mindboggling if not head-spinning. This Summit will bring you order and help you organise the disruptive and innovative chaos around you. There can be a strategy to this madness to make you a winner despite the geopolitical and economic uncertainties. Organised Chaos will be the game changer! So jump on the CEO Summit wagon as no company can any longer stay on the same old, same old course. The CEOs' primary duty is to stay relevant and get ahead of change to stoke the bottom line or become redundant!

The 17th Asia CEO Insurance Summit, co-organised by Asia Insurance Review and the Geneva Association, the global think tank, will give you strategic tips on staying alive, increasing your relevance to customers and being a game changer in the market. With Uber being a household word, Gen Y leads the day even in business at a hectic pace. How are you coping with the business landscape? Is your board aware of the breakneck speed of change in insurance?

Who Should Attend

- CEOs & Senior Management of Insurance & Reinsurance Companies (Life & Non-Life)
- Chief Innovation Officers
- Executives Involved in Innovation or Disruption to Drive Their Business
- Insurance & Reinsurance Brokers
- Management Consultants
- Supervisors & Regulators
- Risk Managers
- Lawyers, Technology Experts, Loss Adjusters & Other Service Providers to the Insurance Industry
- Banks & Financial Institutions Serving the Insurance Industry

What should be the NEW CEO Agenda and the new deal for you? It is time to take on this challenge, and step out of your comfort zone just to survive.

And for this year we will have several Executive Panels including CEO Winners as well as regulators to sharpen the dialogue between the two groups to get the much-needed order back into the insurance industry.

[Register Now](#)

Speakers include:



Christopher Townsend
President, MetLife Asia



Gaurav D Garg
CEO, Personal Insurance,
AIG Consumer Insurance



Dr Fabian Sommerrock
Deputy Secretary General and Head
of Insight, The Geneva Association



Alice G Vaidyan
Chairman-cum-Managing
Director, General Insurance
Corporation of India (GIC Re)



Christopher Wei
Executive Chairman, Aviva Asia
& FPI and Global Chairman,
Aviva UK Digital



Ian Brimecome
Senior Managing Executive
Officer and Executive Chairman
International,
Tokio Marine Holdings



Marcus von Engel
Financial Services Technology
Leader, PwC Japan



Marnix Zwart
Co-Founder,
GoBear.com



Abhishek Bhatia
CEO,
FWD Singapore Ptd Ltd



Weisheng Lee
Industry Manager, Financial
Services, Google



Val Yap
Founder & CEO,
PolicyPal



Rosaline Koo
Founder & CEO, CXA Group



Robert Burr
Managing Director, Head of Life
& Health, Reinsurance Client
Markets Asia, Swiss Re



Henri Arslanian
FinTech & RegTech Lead,
China/Hong Kong and US
Liaison, PwC



David Piesse
Advisory Board Member, Guardtime
& Asia Pacific Ambassador,
International Insurance Society Inc



Mark Saunders
Group Chief Strategy and
Marketing Officer, AIA Group



Thomas Dijohn
Vice-President Asia-Pacific,
dacadoo



Jenny Sutton
Co-Founder,
Galileo Platforms Limited



Antony Jacob
CEO, Apollo Munich Health
Insurance Company Limited



Herminia Jacinto
Secretary General, Association
of Insurers and Reinsurers in
Developing Countries (AIRDC)



Ruth Fisk
Global Insurance Director, Hyland;
Creator of OnBase, Hyland Software
Inc

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PROGRAMME

Day One: 21 February 2017, Tuesday

- 8.00 am Registration & Coffee
- 9.00 am **Welcome Address by Conference Chairman**
Sivam Subramaniam, Editor-in-Chief, Asia Insurance Review & Middle East Insurance Review
- 9.05 am **Regulatory Keynote Address**
Lee Keng Yi, Director & Department Head (Insurance Dept), Monetary Authority of Singapore
- 9.15 am **Keynote Address: "Great Expectations" in a Time of Change and Opportunity**
Christopher Townsend, President, MetLife Asia
- 9.45 am **International Industry Address: The New Deal for Personal Insurance in a Chaotic World**
Gaurav D Garg, CEO, Personal Insurance, AIG Consumer Insurance
- 10.15 am **Special Address: Making an Impact in Society Beyond Just the Industry – An Insurance CEO's Perspective**
Alice G Vaidyan, Chairman-cum-Managing Director, General Insurance Corporation of India (GIC Re)
- 10.45 am **Harnessing Technology to Narrow the Insurance Protection Gap**
Dr Fabian Sommerrock, Deputy Secretary General and Head of Insight, The Geneva Association
- 11.15 am Tea Break
- 11.45 am **Impact of Latest FinTech, InsurTech and RegTech Developments on Your Business**
Henri Arslanian, FinTech & RegTech Lead, China/Hong Kong and US Liaison, PwC
- 12.15 pm **Insurance Today – The Need to Evolve with your Customer**
Sujoy Ghosh, Regional Head of Partnerships, Asia Pacific, Allianz
- 12.45 pm Lunch
- 2.00 pm **Strategies for Today's Critical Hidden or Unknown Challenges – M&A, Global Governance and Investment**
Ian Brimecome, Senior Managing Executive Officer and Executive Chairman International, Tokio Marine Holdings

Panel on Insurance CEOs Face to Face with InsurTech Firms

- 2.30 pm
- Movers and shakers in industry; nurturing your own attackers; Going beyond Aggregators
 - Taking Advantage of Opportunities in InsurTech; Finding tech solutions to old problems of rates and claims
 - Nurturing the Right Business Models Geared for Growth
 - Best practices to encourage speed, and innovation
 - Funding start-ups to disrupt you?
 - Daring to lead instead of being led
 - Show me the money – is InsurTech a profitable growth story?
 - Building an InsurTech mindsight within the organisation
- Panel Moderator:**
Marcus von Engel, Financial Services Technology Leader, PwC Japan
- Panellists include:
- *Marnix Zwart, Co-Founder, GoBear.com*
 - *Abhishek Bhatia, CEO, FWD Singapore Pte Ltd*
 - *Weisheng Lee, Industry Manager, Financial Services, Google*
 - *Val Yap, Founder & CEO, PolicyPal*
 - *Rosaline Koo, Founder & CEO, CXA Group*
 - *Robert Burr, Managing Director, Head of Life & Health, Reinsurance Client Markets Asia, Swiss Re*
 - *Ankur Agrawal, Head of Data Innovation Lab Asia, AXA*

Panel on Regulations

- 3.30 pm **Ensuring an Effective Dialogue between Regulators & the Industry in Keeping up with InsurTech**
- Panel Moderator:** *Sivam Subramaniam, Editor-in-Chief, Asia Insurance Review & Middle East Insurance Review*
- Panellists include:
- *Soeren Seitz, Chief Compliance Officer, Manulife Asia*
 - *Matthew Harris, Chief Executive, AIG Asia Pacific Insurance Pte Ltd*
 - *Peter Blackmore, Founder and Director, RiskAdvisor, Australia*
- 4.00 pm **Navigating a Chaotic World: Embracing Digital Opportunities, Challenges and the Future**
Ruth Fisk, Global Insurance Director, Hyland; Creator of OnBase, Hyland Software Inc
- 4.30 pm **How to Stop Regulatory Arbitrage Happening in Insurance as Blockchain Bites**
David Piesse, Advisory Board Member, Guardtime & Asia Pacific Ambassador, International Insurance Society Inc
- 5.00 pm End of Day One with Tea Break

Day Two: 22 February 2017, Wednesday

- 9.00 am **CEO on the Hot Seat: A High Level Dialogue with a Global Insurance CEO – A Vision for the Industry**
Christopher Wei, Executive Chairman, Aviva Asia & FPI and Global Chairman, Aviva UK Digital
Interviewed by: Sivam Subramaniam, Editor-in-Chief, Asia Insurance Review & Middle East Insurance Review
- 9.30 am **What are the Game Changers in Today's World?**
Mark Saunders, Group Chief Strategy and Marketing Officer, AIA Group
- 10.00 am **The Digital World & Insurance**
Marnix Zwart, Co-Founder, GoBear.com
- 10.30 am **From Insurer to Assurer – The Changing Role of the Traditional Insurer and the CEO**
Thomas Dijohn, Vice-President Asia-Pacific, dacadoo
- 11.00 am Tea Break
- 11.15 am **Opportunities for Disruption in the Insurance Industry**
Jenny Sutton, Co-Founder, Galileo Platforms Limited

Executive CEO Panel on Critical Issues of the Day

- 11.45 am
- M&A and Industry Convergence; Pace of Technology Change; Cyber Risks
 - Top Concerns for CEOs globally in 2017: M&A; Disruption & Pace of Tech Change; Cyber Risks; Over-Regulation; Geopolitical Uncertainty; persistent low interest rates and exchange rate volatility; skills shortage; social instability; lack of trust of business; environment and green investments; tax burdens
 - Understanding the basics of the culture for risk management throughout the enterprise
 - Getting the Board on Board: Shaking up Mainstream Boardroom Issues to stay in the Game
 - Meeting profit targets while coping with disruption
- Panel Moderator:**
Scott Ryrie, Commercial Director, Asia-Pacific, A.M. Best Asia-Pacific (Singapore) Pte Ltd
- Panellists include:
- *Antony Jacob, CEO, Apollo Munich Health Insurance Company Limited*
 - *Herminia Jacinto, Secretary General, Association of Insurers and Reinsurers in Developing Countries (AIRDC)*
 - *Mark Saunders, Group Chief Strategy and Marketing Officer, AIA Group*
 - *Craig Langham, Chief Executive, Asia Pacific - Insurance, XL Catlin*

- 12.45 pm Lunch

Panel on Distribution Dynamics

- 2.00 pm
- Social Media & Distribution – Keeping ahead of the Wave
 - Getting clients to understand the pricing model of risk
 - Managing multiple distribution channels
 - Being Digital Being Social
- 3.00 pm **Anchor Address: Driving Business Growth in Today's Environment - "Doing the Same Things Differently" versus "Disrupting the Mindset Completely"**
Craig Ford, CEO, SCOR Global Life, Asia Pacific
- 3.30 pm Close of Conference with Tea Break

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Registration Email: weeling@asiainsurancereview.com

Conference Registration

Registered by _____

To: Ms Wee Ling, Asia Insurance Review
69 Amoy Street, Singapore 069 888 • Tel: (65) 6224 5583
DID: +65 6372 3167 • Fax: +65 6224 1091 • www.asiainsurancereview.com
Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93

PERSONAL PARTICULARS

Name: Mr/Mrs/Ms/Dr/Prof

First Name: _____ Last Name/ Surname: _____

Nationality _____

Passport No _____

Job Title _____

Company _____

Address _____

Country _____

Tel: () _____

Cellular: () _____

Fax: () _____

email: _____

REGISTRATION

Early Bird (valid till 25 January 2017)

Normal Registration

Subscribers US\$1,280

Subscribers US\$1,780

Non-Subscribers US\$1,580*

Non-Subscribers US\$1,980*

(*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily)

Full registration fees MUST be paid before the valid dates for admittance at conference.

Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount.

I came to know about this conference through:

AIR/MEIR magazine AIR/MEIR Website Brochure Email

Referral by (Association/ Sponsor/ Speaker/ Exhibitor/ Business Contact)

Group registration: Special Offer for Year 2017

Register three delegates from the same company, and send the fourth delegate to attend the conference free of charge!

(Valid only for delegates from the same company in the same country).
Registration fee includes participation at Conference plus tea breaks and lunches.

All meals are prepared without pork, lard and beef.

Accredited by
General Insurance Association
of Singapore

Special Dietary Requirements

I would like to have vegetarian meals during the Conference.

Closing date for registration: 15 February 2017

For cancellation in writing made before **25 January 2017**, 50% of the conference fee will be refunded. No refunds will be made for cancellations after **25 January 2017**. However, substitution or replacement of delegates will be allowed.

PAYMENT

I undertake to indemnify the organisers for all bank charges

I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW"

Telegraphic / Wire Transfer to the following account:

Account Name: Ins Communications Pte Ltd

A/c No: 0001 004838 01 9 022 (USD)

Bank Name: DBS Bank

Bank Address: Marina Financial Centre, 12 Marina Boulevard, #03-00 MBFC, Tower 3, Singapore 018982

Branch: Marina Financial Centre Branch

Swift Code: DBS SSGSG

Please debit the sum of US Dollars US\$ _____ for Conference Registration fee from my

Mastercard VISA American Express

Card Holder's Name: _____

Card No.: _____

Expiry Date: _____ - _____ (mm-yy) Total Amount: US\$ _____

Signature: _____

Date: _____

(Conference fee is inclusive of prevailing GST for Singapore incorporated business)

Hotel Reservations:

Email: reservations.sin@fourseasons.com

Hotel Reservation Form

Ms Lafone Ching, Asst Reservations Manager,
Reservation Department
Email: reservations.sin@fourseasons.com
Tel: (65) 6831 7305 / Fax: (65) 6733 0669
www.fourseasons.com/singapore

Four Seasons Hotel Singapore
190 Orchard Boulevard
Singapore 248646

**PLEASE FILL IN GUEST PARTICULARS
ON REGISTRATION FORM**

ARRIVAL DATE

Check in date: _____

Flight: _____ ETA: _____

DEPARTURE DATE

Check out date: _____

Flight: _____ ETD: _____

ROOM TYPE / ROOM RATE

Deluxe Room

Special Discounted room rates available.

Inclusive of Buffet Breakfast and Standard Plan In-Room Internet

Contact: reservations.sin@fourseasons.com

Room Preferences (subject to availability)

Smoking Non-smoking

King bedded Twin bedded

• Room rates quoted are subject to 10% service charge and thereafter prevailing GST, currently at 7% (total: 17.7% tax)

• Check-in time is at 1500 hours; check-out time is at 1200 hours

• All guestrooms shall be guaranteed by individual credit card and paid individually by the guest upon departure.

• Booking received after the deadline date 6 Feb 2017 will be subject to availability and at best available rates.

• Room rate and room type is subject to availability upon receipt of reservation. A reservation confirmation will be sent to you via email or fax when booking is confirmed.

CANCELLATION POLICIES:

• Cancellation on or before 6 Feb 2017: there will be NO cancellation fees.

• Cancellation on or after 7 Feb 2017 or No Shows on day of arrival: the entire stay booked (plus prevailing taxes) will be charged to the credit card mentioned on your booking form.

• In the event of no-show or shortening of stay, a 100% no show charge or shortening charge of the entire length of period or the original period booked will apply and the charges will be debited to your credit card.

LIMOUSINE ARRANGEMENT

Not required

One (1) way limousine transfer from Airport to Hotel, Mercedes E200 sedan – S\$150.00nett per car per way

One (1) way limousine transfer from Hotel to Airport, Mercedes E200 sedan – S\$150.00nett per car per way

Midnight charges apply from 2300 hours to 0700 hours.

All pick-ups can be guaranteed upon credit card details received.

Additional comments/ special requirements: _____

RESERVATION GUARANTEE

Credit Card

Visa Mastercard Amex

Diners JCB

Credit Card Number: _____

Expiry Date: _____ month _____ year

Cardholder's name: _____

Signature of Cardholder: _____